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# Managing Medicare Part B Receivables



August 19, 2010

2:00 p.m. – 3:30 p.m.

Part of the Business Office Excellence Series

For more detailed information see [www.ohca.org](http://www.ohca.org)

# Managing Medicare Part B Receivables

## Part of the Business Office Excellence Series



**August 19, 2010**

2:00 pm – 3:30 pm

### Course Description:

In this session we will learn what CMS assumes is in place when Part B services are delivered. We will discuss the units to minutes conversion table, Additional Documentation Requests (ADR) and where they can be found on the Medicare Online system. We will review the use of the KX (exceeds the therapy cap limit) and 59 (Distinct Procedural Service) Modifiers and the documentation that supports the use. We will discuss the best practices of the therapy grid that is reconciled at the time of billing and how this impacts the reimbursement of services.

### Objectives

1. To understand the importance of documentation supporting the therapy services.
2. To properly account for all services rendered and the use of modifiers that will allow for prompt payment for the services
3. How to identify partially paid items on the aging report and resubmit with needed information to recover outstanding dollars

### Speaker:

**Kelly Sorensen**

Revenue Cycle Advisor, CMOM

Howard, Wershale & Co.

CPAs & Advisors, OHCA Platinum Champion Partner

With over 20 years experience in health care management and receivables, Kelly has sophisticated knowledge in both the payer and provider side of health care organizations, with a particular concentration on pre and post audit chart reviews. Her comprehensive understanding of coding and compliance regulations provides hospitals, physicians, and insurers, to move forward with globally integrated health care systems.

As a Certified Medical Office Manager, Kelly specializes in projects concerning all phases of the revenue cycle as well as technology improvements and efficiencies. Training facilities inside and out of Ohio, Kelly has presented on both A/R and billing topics to statewide health care associations.

Kelly's expertise in A/R management spans a wide array of health care organizations such as: acute care hospitals, ambulatory centers, physician and specialty practices, skilled nursing facilities, durable medical equipment, specialty clinic billing and receivable management, ASC, diagnostic and DME billing.

Kelly is a member of the Metropolitan Directory of Executives, Professionals and Entrepreneurs, the National Registry of "Who's Who" in Professionals, and is also a Certified Medical Office Manager.

### CEUs & Other Education Requirements:

This program is approved for one (1.0) hour of credit for nursing home administrators, accountants and nurses. Individual attendance will be monitored throughout the call. Only those attending the entire call will be awarded continuing education credit. All participants regardless of need for CEUs, will receive a certificate of attendance. Upon receipt of your request for continuing education form, certificates will be mailed to the facility.

### How it will work:

One week prior to the webinar, you will receive an email with the toll-free number and access code for your contact person at the facility to enter the webinar, as well as any handout materials and continuing education request forms. The number and access code are only valid for one connection (phone line & computer) per each registered organization. Any additional connections will be billed the webinar registration fee.

### How much does it cost?

Facilities will pay one low fee for an unlimited number of participants. However, the number and access code is valid only for one phone line/computer at the location registered with the Association. Any additional telephone #'s/computers calling in will be billed for the registration fee.

Have a conflict the day or time of the call or just want other shifts to be able to hear the program? This program is being recorded and a cd-rom along with the handouts is available for purchase. CEUs are not available for listening to the CD.

**It is imperative that an email address is provided as this is where call in code and handout materials will be sent.**

**Register on line and save 10% off the registration fee listed.**

**Mail-in Registration**

or **[www.efohca.org](http://www.efohca.org)**

COMPANY INFORMATION:

Facility \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( \_\_\_\_\_ ) \_\_\_\_\_

### Registration Fees:

Members: \$ 75 (Prior to August 3) \$ 130 (August 3 and after)

Non-Members: \$ 100 (Prior to August 3) \$ 175 (August 3 and after)

**Payment must be included to be processed.**

Send this completed form and payment to:

**EFOHCA**

55 Green Meadows Drive South, Lewis Center, Ohio 43035 • Fax: 614/436-0939

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Email Address (required): \_\_\_\_\_

Checks accepted with mail-in registrations. Credit cards accepted with online registrations.

**Managing Medicare Part B Receivables**